

Joseph S. Domino
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M I S S I O N S T A T E M E N T

To provide my clients with high quality needs based documentation and training, on time and within budget parameters.

A R E A S O F E X P E R T I S E

Technical Training • Instructional Design • Project Management

P R O F I L E

As an experienced professional with more than 15 years of developing and delivering Technical Training and Documentation, I have had the opportunity to create learning documents that span a broad spectrum of topics. Clients such as AT&T, Cisco, Lucent, Motorola and others have used my training materials and methods in their corporate training programs.

I am a CompTIA Certified Professional that consistently displays excellence in the areas of training and development. While with Ameritech he led a Technical Support team that designed, installed and maintained of Operations Systems and Data Communications networks.

I possess an advanced level of expertise in many popular word processing and graphic design software platforms, including Acrobat, Excel, Word and others. Works equally well in both Windows and MAC platforms.

E X P E R I E N C E & A C C O M P L I S H M E N T S

J S Domino & Associates September 2001 to Present
Scottsdale, AZ

CONSULTANT –TRAINING AND DEVELOPMENT. Provides standards based documentation and training materials to meet the needs of clients in across a variety of industries. Displays a unique ability to take complex technical concepts and extract the important highlights.

Telcordia Technologies November, 1991 to September 2001
Lisle,IL

MANAGER -TRAINING AND DEVELOPMENT. Created and delivered technical training courses and reference materials. Documentation included course workbooks, job-aids, reference material and enhanced learning tools.

C E R T I F I C A T I O N S

Comp TIA CTT+ Certified Professional Trainer

CTT+ certification is the credential recognizing excellence in instruction. It is a vendor-neutral certification that is applicable to training professionals in all industries. CompTIA CTT+ proves the mastery of core instructor skills, including preparation, presentation, communication, facilitation and evaluation in a classroom environment.

Cisco Certified Network Associate

This certification recognizes expertise in the design, installation and maintenance of multi-protocol networks.

American Society for Training and Development (ASTD) – Member

ASTD members are a community of professionals dedicated to workplace learning and performance improvement. ASTD provides its members the latest resources and tools for research, benchmarking and development.

E D U C A T I O N

Associates in Science – Charter Oak State College, New Britain, CT

Business Management Coursework – North Central College, Naperville, IL